

## **Agreement on the Provision of Services ("Agreement") concluded between:**

**Uroderm Medical s.r.o.**, Identification Number (IČO) 08452067, with its registered office at Na dlouhém lánu 563/11, Vokovice, 160 00 Prague 6, registered with the Municipal Court in Prague, Section C, File No. 319212, banking details: 5742099399/0800

**contact details:**

**Dermatology:** MUDr. Marianna Mináriková  
email address: dermatologie@urodermmedical.cz  
phone number: 770 628 877

**Urology:** MUDr. Ivo Minárik, Ph.D. FEBU  
email address: urologie@urodermmedical.cz  
phone number: 774 382 923

represented by MUDr. Marianna Mináriková / MUDr. Ivo Minárik ("**Provider**" or "**we**");

and

Name, Surname, and any titles:  
Personal identification number / date of birth:  
Address of residence:

**Contact details:**

email address:  
phone number:  
("**Client**" or "**You**")

(Provider and Client collectively referred to as the "**Parties**" and individually as the "**Party**")

### **1. INTRODUCTION**

- 1.1 We are a provider of healthcare services under Act No. 372/2011 Coll., on healthcare services, as amended, in the field of urology and dermatovenerology.
- 1.2 In order to provide you as our Client with access to the latest technologies and methods, we also offer (i) healthcare services not covered by public health insurance ("**Non-Covered Services**"), and (ii) related non-healthcare services, significantly saving your time spent in our healthcare facility ("**Additional Services**").
- 1.3 To ensure the proper functioning of our healthcare facility and respect the rights of all our patients, we have established binding rules of operation and conduct ("**Internal Regulations**").
- 1.4 With the aim of providing you as our Client with the maximum comfort when using all the services we provide, we conclude this Agreement after mutual discussion.

## 2. SUBJECT OF THE AGREEMENT

- 2.1 This Agreement regulates certain rights and obligations arising between us as the Provider and you as the Client in the provision of our services.
- 2.2 During the term of this Agreement and under the conditions set forth therein, you, as our Client, have the right, at your discretion, to use Non-Covered Services and/or Additional Services (collectively "**URODERM Services**"), and we, as the Provider, will enable you to use URODERM Services. The provision of URODERM Services is not compensated by your public health insurance, so URODERM Services will always be provided to you for a fee ("**Fee**"), which you undertake to pay us upon ordering them.
- 2.3 When visiting our healthcare facility and using any of our services, you undertake to comply with the Internal Regulations. In the event that, as our patient, you do not comply with the Internal Regulations, and your behavior is not caused by your health condition, we have the right to terminate the provision of care to you.
- 2.4 In the provision of our services, we process your personal data. Details regarding the processing of your personal data, including the scope, purpose, and legal basis for processing, can be found in Appendix No. 1 to this Agreement ("**Information on the Processing of Personal Data**"). By signing this Agreement, you confirm that you have been acquainted with and acknowledge the Information on the Processing of Personal Data.
- 2.5 Upon your request, we have agreed that unless you inform us otherwise in writing, we will send all information about your health to your email address via an unsecured channel, or we will provide it to you by phone after entering the agreed password, which is: \_\_\_\_\_. Please see Appendix No. 2 to this Agreement ("**Notice on Information Disclosure**") for information on information disclosure. By signing this Agreement, you confirm that you have been acquainted with and acknowledge the Notice on Information Disclosure.
- 2.6 Additional terms and conditions for the provision of our services, URODERM Services, and the Internal Regulations can be found in our general terms and conditions for the provision of services ("**URODERM Terms**"), which constitute Appendix No. 3 to this Agreement. You can find the scope of currently provided URODERM Services and the current Fee in the URODERM Services Price List ("**URODERM Price List**"), which constitutes Appendix No. 4 to this Agreement.
- 2.7 This Agreement has no effect on our obligations as a provider of healthcare services to you under the relevant legal regulations governing the provision of healthcare services. The use of URODERM Services is solely at your discretion and is not a condition for accessing healthcare services covered by public health insurance with us.

## 3. URODERM TERMS, URODERM PRICE LIST, AND THEIR AMENDMENTS

- 3.1 The version of the URODERM Terms valid at the time of using the respective service is decisive for the provision of our services.
- 3.2 At the time of concluding this Agreement, the URODERM Terms and URODERM Price List are attached to this Agreement in effect on the date of the Agreement's conclusion, either in paper or electronic form, depending on the method chosen by you to conclude this Agreement. However, changes to the URODERM Terms and/or URODERM Price List may occur between the conclusion of this Agreement and the use of the respective service. We reserve the right to unilaterally change, modify, and supplement the URODERM Terms and URODERM Price List. Subsequent changes to the URODERM Terms and/or URODERM Price List are not attached

to this Agreement, but they remain an integral part of it, and both parties are obligated to be aware of them and abide by them.

- 3.3 How? You can find all subsequent changes and updates to the URODERM Terms and/or URODERM Price List on our website [www.urodermmmedical.cz](http://www.urodermmmedical.cz), and upon your request, you can also review them in person at our healthcare facility.
- 3.4 By using our services, you confirm that you are aware of the current version of the URODERM Terms, including the Internal Regulations, and the URODERM Price List, that you accept them without reservation, and undertake to abide by them.
- 3.5 If we make changes to the URODERM Terms or URODERM Price List, we will notify you of the ongoing change in advance, at least thirty days before its effective date, through notices on our website [www.urodermmmedical.cz](http://www.urodermmmedical.cz) and simultaneously by posting a notice in our healthcare facility. If you have provided an email address in the heading of the Agreement, we will also inform you about the upcoming change by email sent to your email address. The change to the URODERM Terms or URODERM Price List will be effective as of the date the change takes effect.
- 3.6 You have the right to disagree with a change to the URODERM Terms (excluding the Internal Regulations) or URODERM Price List. In such a case, you must deliver your written objection (in person at the office, by mail, or by email) no later than before the effective date of the change. By delivering your objection to us, this Agreement terminates with the effectiveness as of the date the change takes effect.

#### **4. DURATION OF THE AGREEMENT, TERMINATION OF THE AGREEMENT**

- 4.1 We conclude this Agreement for an indefinite period. You can terminate it at any time without stating a reason by written notice delivered in accordance with Article 6.2 of this Agreement.
- 4.2 The options for terminating the Agreement on our part are specified in the URODERM Terms.

#### **5. SUMMARY**

- 5.1 By signing this Agreement, you confirm that:
- 5.1.1 You voluntarily conclude this Agreement;
  - 5.1.2 You have been informed and agree to the Information on the Processing of Personal Data and Notice on Information Disclosure;
  - 5.1.3 You are aware that a substantial part of the Agreement's content is contained in the URODERM Terms and URODERM Price List, that these may change unilaterally, the currently valid version may not correspond to the version attached to this Agreement, and you are obligated to familiarize yourself with their currently valid version, including the Internal Regulations;
  - 5.1.4 You are aware that you are not obligated to use URODERM Services, and if you decide to use them, they are not covered by public health insurance and will be provided to you for a Fee specified in the URODERM Price List;
  - 5.1.5 You understand and commit to fully complying with this Agreement, including the URODERM Terms, Internal Regulations, Information on the Processing of Personal Data, Notice on Information Disclosure, and URODERM Price List;
  - 5.1.6 All your questions have been answered, and you do not require any further explanation;

5.1.7 URODERM Terms are, to your knowledge, free of conditions that you, as a Client, could not reasonably expect. You expressly acknowledge that the URODERM Terms include provisions regulating, among others:

5.1.7.1 Internal Regulations;

5.1.7.2 The obligation to pay interest on arrears at the rate specified in the URODERM Terms on the overdue amount;

5.1.7.3 The obligation to pay a flat-rate cost reimbursement in case of non-appearance without timely apology in the agreed appointment at the healthcare facility.

## 6. NOTICES

6.1 All notices related to this Agreement must be in writing (electronic capture of content, e.g., in an email, is considered a written form) and sent to the contact details specified in the header of this Agreement, preferably by email to the email addresses listed in the header. In case of a change in contact details, the respective Party is obliged to promptly inform the other Party of the change.

6.2 Notices regarding the termination of this Agreement are always delivered in person or by mail. Delivery of these notices via email is only allowed if the message contains a guaranteed electronic signature of the sender.

## 7. FINAL PROVISIONS

7.1 We save nature. For ecological reasons, we create and sign this Agreement (including all its appendices) in electronic form. If needed, you can print a copy signed by us with our electronic signature, or we will print it for you during office hours at our facility. Upon your request, we will gladly prepare and sign a paper copy of the Agreement.

7.2 This Agreement can only be amended and/or terminated by sequentially numbered addenda duly signed by both Parties.

7.3 All legal relationships between the Provider and the Client are governed by the legal order of the Czech Republic. This Agreement has no effect on the extent of the Client's rights and obligations as a patient and the Provider's rights and obligations as a provider of healthcare services under the mandatory provisions of the applicable legal regulations governing the provision of healthcare services, in particular under Act No. 372/2011 Coll., on healthcare services, as amended, or Act No. 48/1997 Coll., on public health insurance, as amended.

7.4 The following appendices constitute an integral part of this Agreement:

7.4.1 Appendix No. 1: Information on the Processing of Personal Data

7.4.2 Appendix No. 2: Notice on Information Disclosure

7.4.3 Appendix No. 3: URODERM Terms

7.4.4 Appendix No. 4: URODERM Price List

The Parties declare that they have read this Agreement before signing it, all provisions are understandable to them, and they conclude this Agreement according to their serious and freely made will, voluntarily, and not under duress or conspicuously disadvantageous conditions.

In Prague, on:

In Prague, on:

\_\_\_\_\_  
Uroderm Medical s.r.o.  
MUDr. Ivo Minárik, CEO  
MUDr. Marianna Mináriková, CEO

\_\_\_\_\_  
\_\_\_\_\_  
Client

## Appendix No. 1

### Information on the Processing of Personal Data

according to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)

#### I. Data Controller

(name and surname or business name): Uroderm Medical s.r.o.

(identification number - IČO): 08452067

(registered office): Na dlouhém lánu 563/11, Prague 6, 16000

(email address): [info@urodermmmedical.cz](mailto:info@urodermmmedical.cz)

The controller is a provider of health services in accordance with Act No. 372/2011 Coll., on health services and the conditions of their provision, as amended.

#### II. Processed Personal Data

Surname, first name, title, insurance number, date of birth, affiliation to the health insurance company, identity card number, permanent address, telephone, email

#### III. Purpose(s) of Personal Data Processing

Your personal data specified in point II. will be processed for the purpose of:

- providing health services
- reporting paid health services
- invoicing unpaid health services
- communicating data about your health to you and other authorized persons
- organizing the provision of health services (patient scheduling)
- keeping records of our income and expenses, received payments, and accounting, as required by tax and accounting regulations
- providing access to the shared drug record

#### IV. Legal Basis for Processing Personal Data

The legal basis for processing your personal data specified in point II. is your consent.

#### V. Recipients of Personal Data

Personal data may be processed by processors, in addition to the controller, based on personal data processing agreements concluded in accordance with the General Data Protection Regulation. We do not transfer your personal data abroad.

#### VI. Duration of Personal Data Processing

We will process your personal data for the duration of your consent, but no later than one year after you cease to be our patient.

## VII. Rights of the Data Subject

In the processing of personal data, you have the following rights regarding the protection of your personal data:

- the right to request access to your personal data from us;
- the right to rectify your personal data that we process;
- the right to restrict processing. Restricting processing means that we must label your personal data, for which processing has been restricted, and we must not process them further except for storage during the restriction. You have the right to restrict processing when:
  - you deny the accuracy of personal data, for the time necessary for us to verify the accuracy of personal data;
  - processing is unlawful, and you refuse to erase personal data and request restriction of their use instead;
  - if we no longer need your personal data for processing purposes, but you require them to determine, enforce, or defend legal claims.
- the right to erase your personal data. The right to erase your personal data applies only to personal data specified in point III., processed based on your consent for the purpose(s) specified in point IV. However, we are not allowed to erase data that we keep about you for the purpose of providing health services (e.g., in medical records);
- the right to data portability. You can request that we provide you with your personal data for the purpose of transferring them to another data controller, or that we transfer them to another data controller. However, you have this right only regarding data that we process automatically based on your consent or a contract with you;
- the right to lodge a complaint with the supervisory authority, if you believe that the processing of personal data is in breach of legal regulations on the protection of personal data. You can file a complaint with the supervisory authority at your place of habitual residence, place of employment, or where the alleged breach occurred. In the Czech Republic, the supervisory authority is the Office for Personal Data Protection, Pplk. Sochora 27, 170 00 Prague 7, [www.uoou.cz](http://www.uoou.cz)

## VIII. Consent to the Processing of Personal Data

I acknowledge that I have read the information above, understand it, and agree that the controller specified in point I. above processes my personal data listed in point II. for the purpose(s) specified above in point III. of this consent.

I am aware that this consent to data processing is voluntary, and I am entitled to revoke it at any time. The revocation of consent must be made in writing (in paper or electronic form) at the address specified above in point I.

## **Appendix No. 2**

### **Notice on Information Disclosure**

The patient expressly requests the provider to send all his health information via an unsecured electronic channel to the email address or to have this information communicated by the provider over the phone based on the password provided in point 2.5 of this Agreement.

The provider has informed the patient that, in connection with the provision of health services, medical reports, laboratory results, and other outputs and documents contain the patient's personal data and special personal data, which will be sent to the patient's email address as specified above upon the patient's request, through an unsecured electronic channel, or communicated based on the above-mentioned password.

The provider expressly notifies the patient that it proceeds in this way at the patient's request and assumes no responsibility for any incorrect, incomplete, or otherwise undesirable delivery or handling of this information.

The patient understands the communicated information, acknowledges it, and continues to request the sending of information to the specified email address.



## Appendix No. 3

### URODERM Terms

General Terms and Conditions for the Provision of Our Services  
(hereinafter also referred to as "**Terms**")

## 1. INTRODUCTORY PROVISIONS AND DEFINITIONS

- 1.1 These Terms regulate the mutual rights and obligations between the Client and the Provider arising in connection with the provision of services by the Provider to the Client. These Terms also include the Internal Regulations of the healthcare facility.
- 1.2 Terms with initial capital letters used in these Terms have the meanings assigned to them here. Terms with initial capital letters that are not defined in these Terms have the meanings assigned to them in the Agreement. If the same term is assigned a different meaning and content in each of these documents, the meaning stated in these Terms shall prevail.

1.3 Some terms used in the Agreement and Terms:

**"Agreement"** means the agreement on the provision of services concluded between the Client and the Provider.

**"Additional services"** means services defined in Part A of the URODERM Price List.

**"URODERM Price List"** means the price list of URODERM Services issued by the Provider, specifying the scope of URODERM Services, the terms of their use, and the amount and form of the Fee for them.

**"Client"** means a natural person who has concluded an Agreement with the Provider or to whom the Provider, with their consent, provides services.

**"Non-covered services"** means services defined in Part B of the URODERM Price List.

**"Flat fee"** means a flat one-time payment in the form of a subscription for Additional services for a period and amount specified in the URODERM Price List.

**"Terms"** mean these general terms and conditions for the provision of our services.

**"Provider"** means Uroderm Medical s.r.o., ID 08452067, with registered office at Na dlouhém lánu 563/11, Vokovice, 160 00 Prague 6, registered with the Municipal Court in Prague, Section C, File 319212.

**"URODERM Services"** means Non-covered services and/or Additional services.

**"Fee"** means the fee for URODERM Service.

**"Health insurance company"** means a Czech health insurance company established under Act No. 551/1991 Coll., on General Health Insurance, as amended, or Act No. 280/1992 Coll., on sectoral, professional, company, and other health insurance companies, as amended.

**"Internal Regulations"** mean the rules of operation and behavior in the Provider's healthcare facility, binding on all persons present in the Provider's healthcare facility or using the Provider's services.

## 2. INTERNAL RUGULATIONS

- 2.1 The Provider provides services in the healthcare facility operated by the Provider at Uroderm Medical s.r.o., Na Dlouhém lánu 563/11, Prague 6, or by phone or online, if the nature of the services allows it.
- 2.2 Some of the Provider's services may be subject to charges (see the URODERM Services chapter). The Provider does not operate a visiting service.
- 2.3 The Provider establishes the Provider's website **<https://www.urodermmmedical.cz>** ("**Website**"), where clients will find the current wording of these Terms, the URODERM Price List, and other information about the Provider's operation, including the current opening hours of the Provider or any special operating conditions.
- 2.4 Unless otherwise specified for a specific service, the Provider provides services during regular opening hours. The opening hours are listed on the Website.
- 2.5 The Client is obligated to strictly comply with these Terms and the Internal Rugulations, which are part of them. The Provider may issue additional visitor, hygiene, safety, or other rules to further specify the operation of the Provider's healthcare facility, which the Client also undertakes to comply with unconditionally. The Client will be informed in advance of their issuance and will find them on the Website.
- 2.6 The Client always has an obligation to adhere to the proposed individual treatment plan.
- 2.7 The Client is obliged to truthfully inform the Provider or treating medical staff about the previous development of their health, including information about infectious diseases, health services provided by other providers, the use of medicinal products, including the use of addictive substances, and other facts essential for the provision of services.
- 2.8 The Client must not consume alcohol or other addictive substances before and during the examination. Entry into the healthcare facility under their influence is prohibited.
- 2.9 Taking any photographs, videos, or audio recordings in all areas of the healthcare facility without the consent of the Provider is prohibited.
- 2.10 The Client is obliged to follow the instructions of the Provider and the persons authorized by the Provider in the healthcare facility and when using any services, especially the instructions of the treating medical staff.
- 2.11 If the Client is insured with a Health insurance company, they are obliged to inform the Provider of this fact and present their insurance card each time they enter the Provider's healthcare facility and confirm to the Provider the currentness of their identification and address data, the validity of their health insurance, and their obligation to pay fees under these Terms. In the case of a written reminder from the Provider, the Client is obliged to provide the Provider with up-to-date information about their health insurance at the latest within the deadline specified by the Provider in the reminder. The reminder will be sent to the Client's email address specified in the Agreement.
- 2.12 The Client is obliged to notify the Provider in writing without undue delay of any change in the Client's identification and address data, health insurance, and any other information relevant to the provision of services.
- 2.13 In view of the nature of the operation, we offer patients the opportunity to use URODERM services for a Fee. The client has the option to schedule an appointment with the Provider on a fixed date either by phone or through the ordering system on the Website. Current information regarding ordering options for clients is available on the Website. The Provider will confirm the selected date to the client, usually within 2 business days of the client's

request. Due to the nature of its operation, the Provider reserves the right to change the order of patients (including those pre-ordered) in justified cases. In justified cases, the Provider may cancel or reschedule the client's scheduled appointment; when setting an alternative date, the Provider will make every effort to accommodate the client's preferences to the maximum extent possible. Due to the nature of the Provider's operation, the client is not entitled to compensation or any other compensation for time loss or any other damage in this regard.

- 2.14 The Provider is not obliged to provide the service if serious operational obstacles prevent or hinder its provision. In such a case, the Provider will provide the service at the earliest possible date after the obstacles have been removed. When setting an alternative date, the Provider will make every effort to accommodate the client's preferences to the maximum extent possible. Due to the nature of the Provider's operation, the client is not entitled to compensation or any other compensation for time loss or any other damage in this regard.
- 2.15 The client is required to arrive at the Provider on time for the scheduled appointment, and the client is obliged to arrive in the waiting room and report to the Provider at least 10 minutes before the scheduled appointment. If the client is not present without proper excuse at the agreed-upon time in the waiting room, the scheduled appointment expires and may be sanctioned in the same way as in the case of non-appearance at the agreed-upon time without an apology. The Provider may send the client a reminder of the scheduled appointment by SMS or otherwise, depending on its operational capabilities. The Provider's reminder is for information purposes only, and its non-delivery to the client does not affect the client's obligation to appear at the agreed-upon time with the Provider.
- 2.16 The client must notify the Provider of any changes to the agreed-upon date or its cancellation no later than 3 working days in advance in the case of a dermatovenerology appointment (Specialized clinic for mole examination) and no later than 1 working day in the case of a urology appointment.
- 2.17 The client acknowledges that the Provider reserves a time window exclusively for the client at the agreed-upon time, and the client's failure to appear at the agreed-upon time significantly complicates the efficient operation of the Provider's healthcare facility, limits the possibility of providing services to other clients, and causes the Provider financial loss (especially in the costs of the Provider for futile preparation of personnel and tools). Therefore, the Provider is entitled to demand a lump sum reimbursement of costs for each failure of the client to appear at the agreed-upon time with the Provider without timely proper apology. The lump sum reimbursement for costs for services paid by health insurance (except for surgical procedures) is CZK 500, for surgical procedures and laser procedures, it is CZK 2000. For Non-covered health services, the lump sum reimbursement is equal to 50% of the predetermined amount if the patient cancels the scheduled appointment 2 working days in advance; in the case of cancellation of the scheduled examination date 1 working day in advance or less, the lump sum reimbursement is equal to 100%. The client can cancel the scheduled appointment by phone, email, or by filling out the contact form on the Provider's website. The client undertakes to pay the reimbursement of costs within five days of the Provider's request for payment. Repeated failure to appear at the scheduled time is a violation of the Internal Regulations and may be grounds for suspension of services by the Provider (including URODERM services) and termination of the Agreement by the Provider.
- 2.18 The client undertakes to behave in a dignified and considerate manner in the healthcare facility of the Provider, in accordance with the principles of good behavior and good manners, observe hygienic rules, and not disturb the operation of the Provider's healthcare facility or other persons present with his behavior (e.g., loud phone calls or other manifestations, etc.). Smoking is strictly prohibited in the Provider's healthcare facility, including electronic cigarettes or any substitutes, consumption of alcohol, and use of

narcotic or psychotropic substances. Entry with any animals is prohibited. Due to the limited space of the Provider's healthcare facility, it is not possible to enter the Provider's healthcare facility with excessive baggage, bicycles, scooters, or similar items.

- 2.19 Places for depositing regular attire for the given season are reserved in the healthcare facility of the Provider. The client is obliged not to leave any valuables (e.g., mobile phone, money, jewelry) in the deposited attire. When moving between rooms, the client is obliged to take the attire with him and not leave it in the room where he is not staying. The Provider is not responsible to the client for any damage caused by the client's violation of this obligation or for any valuables brought into the Provider's healthcare facility.
- 2.20 The client is liable to the Provider for any damage caused to the Provider by the client's non-compliance or violation of these Conditions, especially the Internal Regulations, and undertakes to compensate the Provider for the damage suffered immediately, based on the Provider's request for payment of the quantified compensation for the damage communicated to the client.

### 3. PROVISION OF URODERM SERVICES

- 3.1 The condition for providing URODERM services is the conclusion of an Agreement. URODERM services are not covered by the client's public health insurance and are provided for a Fee.
- 3.2 If the client is interested in a specific URODERM service, the client requests the selected URODERM service from the Provider. The Provider informs the client about the conditions of the URODERM service, its price, and, in case of unconditional acceptance of the conditions by the client, confirms the request to the client and prompts them to pay the Fee. The client undertakes to pay the Fee for the URODERM service in accordance with these Conditions. Upon the client's request, the Provider issues a confirmation of the order or provision of the specific URODERM service. The Provider has the right to refuse the provision of URODERM services if (i) the client's health condition does not allow the provision of URODERM services, and/or (ii) the client is in arrears with the Fee, and/or (iii) the client abuses or violates these Conditions. The client is not entitled to a refund of the already paid Fee in any other case than in the case specified in clause (i) of the preceding sentence. The Provider may not provide Non-covered health services if the Agreement has ceased before their provision.
- 3.3 The Provider confirms the client's request for the provision of the selected URODERM service, relying on the truthfulness of the information provided by the client and the information recorded about the client. Therefore, the client is obliged to always inform the Provider of all information that may affect the provision of URODERM services by the Provider to the client, especially current information about their health, medical history, and other relevant facts. The Provider may condition the provision of URODERM services by filling out a medical history or similar questionnaire or other conditions.
- 3.4 The scope of provided URODERM services and the detailed conditions for their utilization, including the amount and form of the Fee, are contained in the URODERM Price List.

### 4. FEE AND PAYMENT CONDITIONS FOR URODERM SERVICES

- 4.1 The Fee takes the form of
  - a lump sum fee (for **Additional services**), or

- direct payments (for **Non-covered services**).
- 4.2 The condition for utilizing URODERM services is the payment of the Fee to the Provider. Unless otherwise agreed between the Parties in a specific case, the Fee is always paid in advance, upon ordering URODERM services, and its complete payment is a condition for utilizing URODERM services.
- 4.3 The client can pay the Fee in cash or by credit card at the Provider, and, in justified cases, also by bank transfer to the bank account communicated to the client by the Provider within the agreed deadline. The client is obliged to designate the payment with the variable symbol provided by the Provider (otherwise, the client will use their birth number as the variable symbol and state their full name in the message for the recipient).
- 4.4 Unless otherwise agreed in writing between the Parties in a specific case, the Fee does not include surcharges or fees for medicines or medical devices not covered by health insurance or covered only partially, costs of laboratory examinations or procedures not covered by health insurance, costs of medical material, or other items necessary or suitable for providing URODERM services. The price of these items and the method of their payment will be agreed upon by the Parties before the provision of URODERM services begins.
- 4.5 If the client does not pay the Fee or any part thereof or any amount due under the Agreement or these Conditions, even in the alternative period communicated by the Provider, the client is obliged to pay the Provider interest on arrears at a rate of 0.05% of the overdue amount for each day of delay. The Provider also has the right to suspend the provision of URODERM services to the client and/or terminate the Agreement until the overdue amount is paid. This does not affect the Provider's right to compensation for any damage caused by the client's actions or omissions.
- 4.6 All amounts due under the Agreement or Conditions do not include value-added tax, which will be invoiced in accordance with the relevant legal regulations at the rate applicable to the given service at the time of issuing the invoice.
- 4.7 The Provider is entitled to assign its receivables against the client to a third party.

## 5. TERMINATION OF THE AGREEMENT

- 5.1 The Agreement can be terminated, or it ceases:
- by agreement between the Provider and the Client;
  - by the Client's termination without giving reasons, with effect from the date of delivery of the written termination to the Provider;
  - by the Provider's termination due to the client's non-payment of the Fee even in the alternative period, with effect from the date of delivery of the written termination to the Client;
  - by the Provider's termination due to the Client's substantial breach of these Conditions, with effect from the date of delivery of the written termination to the Client;
  - by delivering the Client's disagreement with the change of URODERM Conditions (except the Internal Regulations) or URODERM Price List to the Provider, effective from the date of the effectiveness of the respective change;
  - if the Provider is no longer entitled to provide services or URODERM services, or if the provision of services or URODERM services is suspended by the Provider itself;
  - for other reasons specified in these Conditions.
- 5.2 The Agreement cannot be terminated during the provision of Non-covered services.

- 5.3 Unless stated otherwise, the termination of the Agreement does not entitle the client to a refund of any already paid Fee or its part. The client can use Additional services at the Provider until the end of the period for which the lump-sum fee has been paid. In the case of an already paid Fee for Non-covered services, the client can request a refund if the provision of such services has not yet begun. The Provider will refund the Fee to the client if the termination of the Agreement occurred 3 or more working days before the planned date of providing Non-covered services in the case of dermatovenerology (Specialized clinic for mole examination) or 1 or more working days in the case of urology, but is entitled to reduce the refunded amount by the costs and property damage incurred by the Provider in connection with the preparation for providing Non-covered services (see clause 2.17). In other cases, the refund of the Fee is at the discretion of the Provider.
- 5.4 The termination of the Agreement, regardless of how it occurred, does not affect any rights and obligations of the Parties that arose before the termination of the Agreement or due to its termination.

## **6. FINAL PROVISIONS**

- 6.1 The legal relationship between the Provider and the Client is governed by the laws of the Czech Republic, the Agreement, and these Conditions. The Internal Regulations apply to all persons present in the Provider's healthcare facility or utilizing the Provider's services.
- 6.2 If any of the Conditions or provisions of the Agreement prove to be partially or completely invalid or legally ineffective, it will not affect the validity and effectiveness of other provisions of these Conditions or the Agreement or the remaining parts of the said provision.
- 6.3 These Conditions take effect on January 1, 2024.

## Appendix No. 4

### URODERM Price list

Effective from January 1, 2024

#### Part A

##### **Additional Services – Lump Sum Fee of 1000,- CZK per year (Services can be used for one year from the date of fee payment)**

Including:

- Appointment at a specific time
- Option for online bookings on the website [www.uroderm.cz](http://www.uroderm.cz)
- Option for electronic communication with a doctor – urology only (preferably through the link on our website to SmartMedix.net) – communication (valid for a maximum of 2 inquiries (emails) within 6 months), electronic results delivery
- Option for sending a report with an electronic signature by email
- Appointment reminders by email + SMS
- Free e-record from medical documentation upon client's request (maximum twice a year)
- Option for sending laboratory test requisitions electronically

#### Part B

##### **Non-covered Services (services provided by the Provider for direct payment and not covered by public health insurance)**

##### **Price List for Non-covered Services – Urology**

The price for Non-covered services for self-payers includes scheduling at a specific time.

Non-covered services	Price
Early appointment outside office hours	1 500 CZK
Urological prevention (men ≥ 40 years)	3 000 CZK
Urological prevention (men < 40 years)	2 500 CZK
Communication in the English language - only for the first visit	500 CZK
Local anesthesia for skin procedure	500 CZK
Local anesthesia for prostate biopsy including material	1 000 CZK
Frenuloplasty (release of a short frenulum) including anesthesia	5 000 CZK
Circumcision including anesthesia	12 000 CZK
Surgical removal of skin lesions in the genital area depending on size	from 3 000 CZK
Incision and drainage of abscess in the genital area	2 000 CZK
Reposition of paraphimosis	500 CZK
Dorsal discision	1 000 CZK
Urine analysis with a chemical testing strip	50 CZK
Education on intracavernous application	1 000 CZK
Penis biopsy	3 000 CZK
Removal of condylomas by laser	from 4 000 CZK
Self-payer Initial Examination - includes initial transabdominal ultrasound examination of kidneys, bladder, and prostate; does not include laboratory testing	3 000 CZK
Self-payer Follow-up Examination - includes physical examination	1 000 CZK



Ultrasonography of kidneys, bladder, and prostate - self payer	600 CZK
Transrectal ultrasound examination of the prostate - self payer	600 CZK
Scrotal ultrasound - self payer	500 CZK
Doppler examination of scrotal veins - self payer	1 000 CZK
Fusion prostate biopsy – self payer (price includes local anesthesia and material, excludes subsequent histological examination)	7 000 CZK
Histological examination of skin lesions – self payer	od 1 200 CZK
Histological examination of prostate biopsy samples - self payer	4 000 CZK
Flexible cystoscopy - self payer	5 000 CZK
Uroflowmetry - self payer	500 CZK
Consultation - Second opinion	1 500 CZK
E-record of medical documentation	500 CZK
Sending the latest report by email	200 CZK

### Price List of Non-covered Services – Dermatovenerology (Specialized Clinic for Mole Examination)

The price for Non-covered services in dermatovenerology includes scheduling for a specific time.

Non-covered service	Price
Full-body Examination of Moles with Manual and Digital Epiluminescent Dermatoscope - Total Body Skin Examination	2 700 CZK
Full-body examination of moles with a manual dermatoscope	2 000 CZK
Complex dermatological examination - includes a total body examination of moles and consultation for other skin diseases, including education (acne, rosacea, eczema, etc.), the price does not include laboratory tests	3 000 CZK
Follow-up dermatological examination - monitoring the condition of skin diseases during treatment (valid up to 2 months from the complex examination)	2 000 CZK
Complex venereological examination (sexually transmitted diseases) - extensive initial examination, the price does not include laboratory tests	3 000 CZK
Follow-up venereological examination - monitoring the condition during and after the treatment of sexually transmitted diseases (valid up to 2 months from the complex examination), the price does not include laboratory tests	2 000 CZK
Surgical excision of a skin manifestation in local anesthesia with suturing and suture care (the price is indicative, depending on the size and location of the lesion, the need for suturing of the subcutaneous tissue, etc., histology is not included in the price if indicated by the doctor)	from 2000 CZK
Local anesthesia	500 CZK
Histological examination (prices change according to the current price list of the histopathological laboratory and the indication of immunohistochemical examinations)	from 1200 CZK
Laser removal of a skin formation - always preceded by examination with a dermatoscope (prices are indicative, depending on the extent and location of the lesions)	1 occurrence 1800 CZK
	2 occurrences 2800 CZK
	3 occurrences 3600 CZK



	4 or more as agreed
Laser Removal of Genital Warts (Condylomata)	from 4000 CZK
Telephone consultation with a doctor - consultation of laboratory results, prescription of medication for patients treated with chronic skin disease (15 minutes)	500 CZK
Removal of stitches and wound care, consultation of histology results after surgical procedure, and further recommendations	1 500 CZK